

REGULAR REPORT FOR OUT OF HOURS PILOT

Report 3 – 22nd June to 15th July 2007

Activity

All data is for the full 8 hour period

Date	Visits to patient's place of residence		Patient attendances at Riverside Health Centre		Phone advice given by GP	
	Bath	Paulton	Bath	Paulton	Bath	Paulton
22 June 07	1	2	1	1	6	2
23 June 07	5	0	0	1	3	0
24 June 07	3	1	1	2	3	0
25 June 07	1	1	0	0	3	1
26 June 07	0	0	0	0	3	1
27 June 07	0	0	0	1	0	2
28 June 07	2	0	0	0	1	1
29 June 07	0	2	1	0	5	3
30 June 07	0	0	0	2	1	1
1 July 07	0	0	0	0	4	3
2 July 07	1	2	1	0	4	3
3 July 07	0	1	0	0	3	2
4 July 07	0	1	0	0	1	2
5 July 07	0	0	0	0	2	0
6 July 07	0	1	3	2	1	0
7 July 07	4	0	0	3	3	5
8 July 07	0	2	1	2	0	5
9 July 07	1	0	0	0	0	4
10 July 07	2	0	3	0	0	3
11 July 07	2	2	0	1	0	4
12 July 07	0	0	1	1	5	0
13 July 07	1	1	1	1	3	3
14 July 07	1	0	0	1	8	3
15 July 07	2	0	0	3	1	3
Average	1.1	0.7	0.5	0.9	2.5	2.1

Bath patch covers the population of Bath City and Keynsham.

Paulton patch covers the population of Paulton/Midsomer Norton, Radstock and the Chew Valley.

24 June back up doctor called out.

Comments received from patients:

Users of the service between midnight and 8am

'The help was finemy husband was not....he died 2 days later.'

'A very good service all round.'

'I received a 1st class service. Thanks to everyone.'

'Many thanks. A very satisfied customer.'

'Please bring back Paulton Hospital out of hours service.'

Feedback from patient survey:

Users of the service between midnight and 8am.

89% were very satisfied/satisfied with the service.